

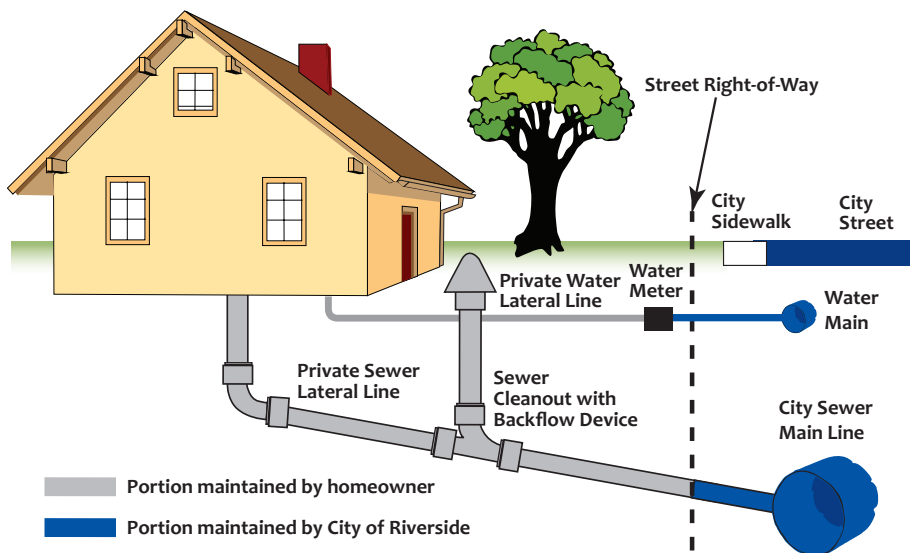
Water and Sewer Line Maintenance

From time to time, property owners may be contacted by companies offering “water and sewer line” insurance policies. The companies offering these services are not affiliated with the City nor are insurance policies such as these required by the City of Riverside. These offers are a solicitation to buy insurance from a private company and property owners are encouraged to carefully review their situation and the solicitation before making a decision to purchase.

Maintenance of Water and Sewer Laterals - Who is Responsible?

Both the City and the owners of single family homes in the City of Riverside are responsible to maintain the water and sewer laterals (Riverside Municipal Code 14.08.020) serving their home. For water service laterals, the City is responsible from the water main, which is generally in the street, to the water meter. Between the meter and the home, the property owner is responsible to maintain the water service.

The same is generally true for sewer laterals; however, there is no meter for the sewer laterals so the street right-of-way is used to separate maintenance responsibility. The City will maintain the sewer lateral from the sewer main in the street to the street right-of-way line. Between the street right-of-way and the building, the property owner is responsible.



Any questions regarding your maintenance responsibilities, the location of water and sewer laterals, water meters and street right-of-way lines can be directed to the City's 311 call center.

